Dear Client,

Thank you for choosing COMTEC for the control of public health pests in your home. It is our policy to maintain the highest standards of professional and business integrity and to serve your interests at all times. Therefore we would appreciate that you take some time to read the following information:

PREVENTIVE pest control treatments DO NOT control ALL public health pests. Some pests require specific treatments. The pest species that are normally controlled by Preventive Pest Control are: American and Oriental Cockroaches, Centipedes, Millipedes, Earwigs, Woodlice and Silverfish.

SPECIFIC public health pests requiring SPECIFIC TREATMENTS include: Ants, German Cockroaches, Mites, Booklice, Fleas, Bedbugs, Ticks, Stored products pests, Carpet beetles, Clothes moths, Woodworm, Termites and Rodents.

Specific treatments for the above-mentioned public health pests may need to be repeated within a required time period depending on the pest species, level of infestation and other environmental factors.

Insecticides need time to take their course of action before destroying insect pests. An insect that comes into contact with the applied insecticide may take up to 20 hours and over to be completely destroyed. Therefore the sighting of insects after treatment does not mean that the method of control was ineffective.

If you see an insect after we have completed treatment do not panic. In all probability it has been affected by the treatment and is dying. The insecticides that we use are very strong and have a residual effect that can last up to 3 months, sometimes longer, which means the areas we treated in your home are protected over this period.

HOW CAN YOU HELP TO KEEP PESTS OUT?

Even though we apply the most modern methods of control, a thorough pest control programme does not depend solely on the use of insecticides alone. Pests are always seeking food and shelter and therefore preventing them access to your home is of vital importance. Our technician can give you advice on the most likely areas where pests may invade your home.

Typical signs to look out for are:
- Gaps around doors and windows, inspection covers over drains, uncovered air vents, holes around air-conditioning and drain pipes etc.

IMPORTANT NOTICE - FOR YOUR SAFETY

It is important that no people / animals remain in close proximity to the pest control technician whilst insecticides are being applied and it is recommended that treated areas are kept well ventilated after treatment at least until insecticide odours have subsided.

All animals / pets should be kept away from treated areas for at least twenty-four hours. Exotic pets / pedigree animals must preferably be kept away from such areas for up to one-week. During treatment, aquariums should be well covered and the aquarium pumps temporarily switched off.

Washing of floors should not be undertaken before 48 hours has elapsed from treatment – leaving it longer would be more beneficial for maintaining the residual effect of the treatment. For subsequent floor washing, it is suggested that water be sparingly used, especially in close proximity to perimeter areas where the treatment was concentrated.

IF YOU HAVE ANY QUERIES, PLEASE DO NOT HESITATE TO ASK THE COMTEC TECHNICIAN, OR CALL COMTEC ON 21 800 666.